

Marissa Charters

Boat Diving – Things You Should Know

Welcome aboard the *Marissa*. Let's talk about your trip! Below you will find information on WHAT TO EXPECT on your trip, our cancellation policies, as well as some tips that will make your boat ride more enjoyable. No need to thank us, (just yet anyway) we are happy to help! If you find you are in need of further help ... feel free to contact us at any time.

What we PROVIDE:

- AL 80 tanks with DIN/YOKE Valves
- Air Fills
- Hard Weights
- Food and Beverage
- Hot Tea, Coffee, or Coco
- Warm Packs

If you are on a special diet, we can do our best to make sure we have food for your specialness;) Please contact us to let us know!

What you should BRING:

You will reap the benefits from our years of experience, IF you bring the following along with your dive gear, of course. Do not underestimate the importance of being able to get warm and dry. (NO, your HOT buddy's (or boat crew's) body-heat is not what we are talking about!). The water temperature is between 50-52 degrees; with multiple dives, getting warm between them, will make your day that much more *AWESOME!*

- ✓ Sunscreen
- ✓ Dry Towels
- ✓ Dry Clothes
- ✓ Sweatshirt or jacket to keep warm
- ✓ Seasickness Medication
- ✓ Government Issued ID
- ✓ Certification Card
- ✓ Tip for the Crew

Trust me, if you have **ANY** thoughts of seasickness, you may want to try some seasickness medication (JUST DO IT!), such as Dramamine, Bonine or even Ginger. Seasickness can ruin your dive trip (and everybody else's) so please do your body a favor and come prepared. Dramamine comes in a "less drowsy" formula and Bonine is a less drowsy formula, (in my humble opinion) regular strength Dramamine makes most people too sleepy to think right...then they go underwater...ERR bad combo. We (as in the UNIVERSE) have found the most effective way to ward off seasickness is by taking the recommended dose the night before, then again 2 hours before the trip. But of course....it's your call.;

Continued on the next page...that means keep reading.....no seriously.....turn the page.....

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MarissaCharters.com

Where we are LOCATED:

Mission Bay Sportcenter
1010 Santa Clara Place
San Diego, CA 92109

MAP THIS ON YOUR SMART PHONE! AND. . .

Once you have pulled onto Santa Clara Place – Look for a break in the median divide and TURN LEFT NOW! ;)

After you turn left, you will see a set of swing-sets, and a baseball field on your right, and ... a parking lot! Park HERE:) Parking is free, however, we encourage carpooling ESPECIALLY in the afternoon. You see . . . being located on one of San Diego's most beautiful beaches can attract some visitors. OK let's face it, DROVE'S of visitors. So plan accordingly, arrive early, the parking lot has a high turn over rate, so be patient something will open up soon!)

Our Cancellation Policy:

We Have reserved your seat especially for YOU ... yes, yes you!:) It is your responsibility to let your instructor know if you cannot make it to the dive. In order to cancel, 72 hours or more is required for you to be eligible for a refund. (The boat must be notified 72 hours in advance of the trip. So if you notify your instructor... better add another 24 hours ... just to be safe:)) If your cancellation is less than the above stated notice, you will be charged the full fare price of the seat. You **will not** be eligible for a credit, refund, or rain-check, and forfeit all charges for the full list price of the seat.... Sorry Charlie.. Rules are rules ;)

In the case of hazardous weather, we will issue a "rain check" (no pun intended) that you can use for a future date.

Tiping Reminder:

Your crew works tirelessly to provide you with the best service money can buy ... So bring a big tip! HA! Okay, seriously, tips for the crew are not included in the price of any ticket, nope not yours either... We can't emphasize this enough: Our Crew really does work very hard to provide you the best service around. They are all *highly trained, skilled and under-paid* professionals. So please show your appreciation in the Tip Jar at the end of the dive. (psst...this means you should bring some cash) It is customary to tip 15-20% of the full price of a ticket; of course you are welcome to tip as much as you want :).

Quick Tip Reference Guide, for the mathematically challenged:

3 Tank Local Trip (\$109): 15% = \$16; 20% = \$22; 25% = \$27; 30% = \$33 (I'm feeling lucky!)

2 Tank Local Trip (\$99): 15% = \$15; 20% = \$20....okay, I rounded up ;) but you get the picture.

Fun Police:

You may have noticed a little sarcasm, satire, or joking around in this handout. That is for good reason! You are diving to have FUN and your experience should be FUN and EXCITING. Not to mention that you will be in great hands with our crew. We have provided these tips so you can have fun while you are on the trip. If you are freezing or seasick between dives or you forgot your sunscreen and are now lobster red; you are NOT having a FUN. Since you didn't start diving to torture yourself, follow these simple tips to having a great time on board our boat! Thank you for choosing the *Marissa*, we understand you have a choice and we appreciate YOU! If your experience is anything but GREAT, please . . . PLEASE . . . Contact us RIGHT AWAY. We take your suggestions seriously! We are also always open improving your experience. ☺

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